



Berrien Mental Health Authority (BMHA) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. BMHA does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Berrien Mental Health Authority:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Berrien Mental Health Authority's Customer Service.

If you believe that Berrien Mental Health Authority has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Customer Service
1485 S. M-139
Benton Harbor, MI 49022
P: 866-729-8716 / TTY: 711 / F: (269)927-1326

You can file a grievance in person, by mail, or by fax. If you need help filing a grievance, Customer Service is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at:

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW., Room 509F, HHH Building
Washington, D.C., 20201

1-800-368-1019, 1-800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ENGLISH

ATTENTION: If you speak [insert language], language assistance services, free of charge, are available to you. Call 1-866-729-8716 (TTY: 711).

SPANISH

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-729-8716 (TTY: 711).

ARABIC

لك توافر ال لغوية المساعدة خدمات ف إن ال لغة، اذكرت تحدثك انت إذا بملاحظة -1-866-729-8716)
1 برقم ات صل بالمجان
1 وال بكم ال صم هاتف -711).

GERMAN

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-866-729-8716 (TTY: 711).

CHINESE

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-866-729-8716 (TTY: 711)。

FRENCH

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-866-729-8716 (TTY: 711).

POLISH

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-866-729-8716 (TTY: 711).

ALBANIAN

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1-866-729-8716 (TTY: 711).

ITALIAN

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-866-729-8716 (TTY: 711).

TAGALOG

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-866-729-8716 (TTY: 711).

HINDI

ध्यान दः यद आप हदी बोलते ह तो आपके िलए मुफ्त म भाषा सहायता सेवाएं उपलब्ध ह। 1-866-729-8716 (TTY: 711) पर कॉल कर।

KOREAN

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-866-729-8716 (TTY: 711)번으로 전화해 주십시오.

VIETNAMESE

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-866-729-8716 (TTY: 711).

BENGALI

লক্ষ্য করনঃ যিদ আপিন বাংলা, কথা বলেত পেরন, তাহেল িনঃখরচায় ভাষা সহায়তা পিরেষবা উপলব্ধি আছ।
েফান করন ১-৮৬৬-৭২৯-৮৭১৬ (TTY: ৭১১)।

JAPANESE

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-866-729-8716 (TTY: 711) まで、お電話にてご連絡ください。

RUSSIAN

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-866-729-8716 (телетайп: 711).